



39th Annual Convention: Listening Beyond Boundaries

Trinity College Conference Centre Dublin, Ireland

June 20-23, 2018



We Stand on the Shoulders of Giants

We gratefully recognize and honor the dedication, passion, and commitment our Past Presidents have invested in building the International Listening Association. We stand on their shoulders as we begin our 40th year! We wish to specially recognize those Past Presidents joining us in Dublin. Please introduce yourself and thank these special individuals.

- Welcome Reception in honor of Lyman Manny Steil
- Wednesday afternoon coffee in honor of *Debra Worthington*
- Thursday morning coffee in honor of Judi Brownell
- Thursday lunch in honor of Sheila Bentley
- Thursday afternoon coffee in honor of *Philip C. Tirpak*
- Thursday music in honor of Wayne Bond
- Friday coffee in honor of *Dick Halley*
- Friday lunch in honor of *Melissa Beall*
- Friday coffee in honor of *Ray McKelvy*
- Saturday breakfast in honor of *Margarete Imhof*
- Saturday cocktail hour in honor of *Margaret Fitch-Hauser*
- Saturday harp concert in honor of Laura Janusik



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international listening association International Listening Association

Dear ILA Convention Delegates,

Welcome to the International Listening Association's 39th Annual Convention, *Listening Beyond Boundaries.* We hope you have an exciting, enjoyable and educational Convention experience. We have spent the past two years curating proposals, planning events, and organizing entertainment but the final ingredient is you! The listening that unfolds over the next few days will likely generate new research, class curriculum, training courses, public listening events, and friendships. In order to be environmentally sensitive, this is a slimline version of the Convention program. The full version is <u>available online</u>.

We are delighted to be able to hold our Convention on the historic campus of Trinity College Dublin. Please help us by following these **safety-housekeeping announcements**.

1. Fire Prevention

- Trinity College buildings are smoke-free zones. Use of candles, naked flames or hot work is not permitted at convention.
- If the fire alarm is activated, the fire exit closest to your room will be noted by your Room Steward. Please leave the room in an orderly fashion and go to the assembly point given to you by your Room Steward.

2. Toilet facilities

- > Toilet facilities are available on all levels of building.
- Disabled toilet facilities are available at entrance level, lower level and on 3rd floor level (convention location).

3. Facilities for disabled

Elevator access is available at entrance level to convention rooms (3rd Floor) and also to lower level toilet facilities.

4. Consumption of Food

- Prior approval has been received from the University to use the meeting rooms and lecture theatres to consume food and beverages during breaks, however, please do your best to keep food and beverages in the break area.
- > Jugs of water will be available during all coffee and lunch breaks.

5. Overcrowding/Crowd control

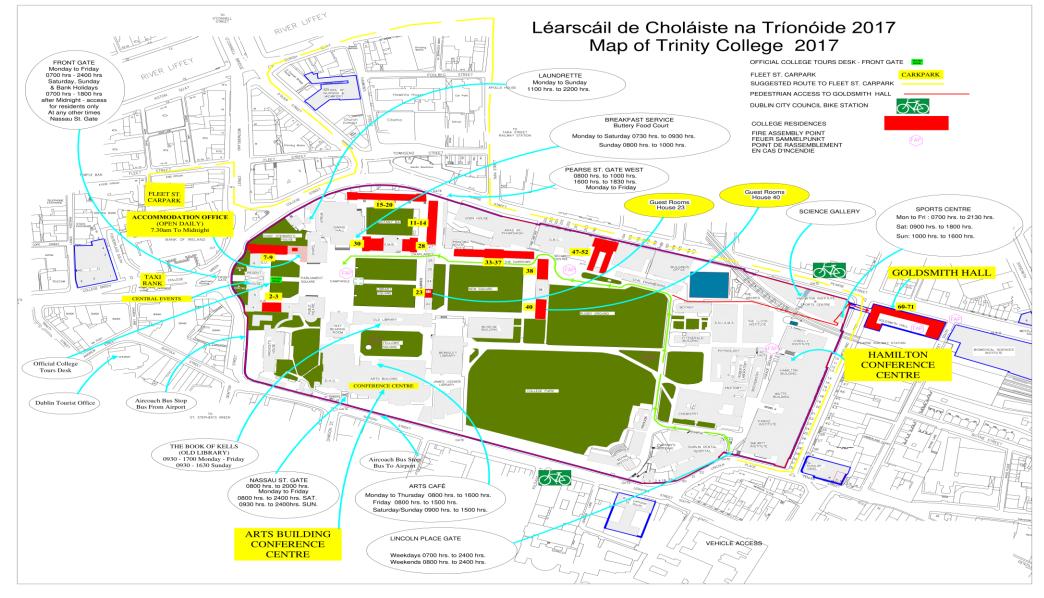
- > Access to the event is monitored and limited to room capacity by room stewards as per Trinity policy.
- > If all seats are filled in a room when you arrive, please select a different program to attend.

We look forward to a great 3 days together!

With best wishes,

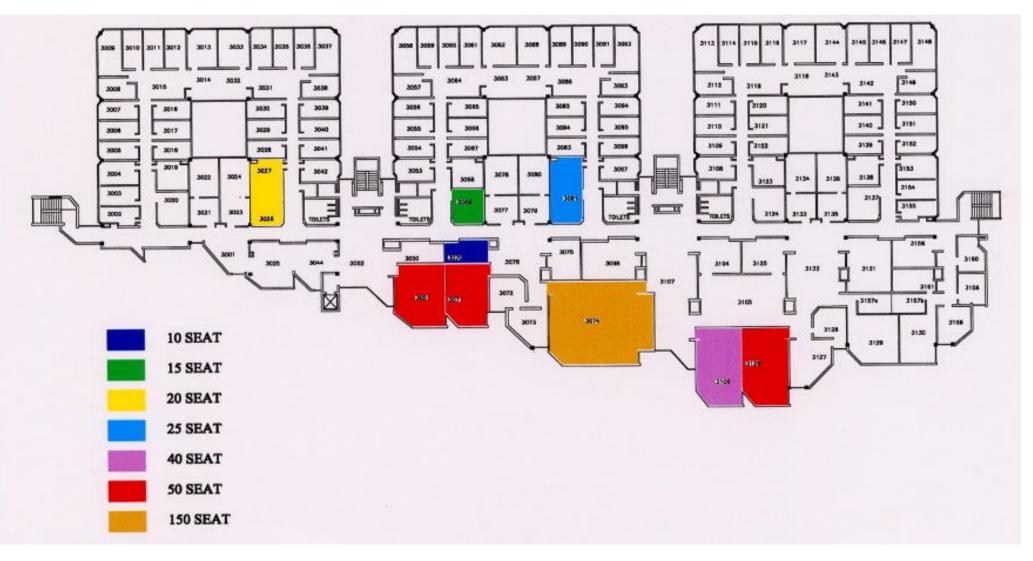
Jennie Grau 2018 Convention Planner International Listening Association Helen Ralston First Vice President International Listening Association

lian listening association International Listening Association





Trinity College Arts Building Conference Centre Level 3 Floor Plan





E • Education

N • Narrative/Listening

LISTENING BEYOND BOUNDARIES

ILA 39TH ANNUAL CONVENTION + DUBLIN, IRELAND + JUNE 20 - 23, 2018

WEDNE 4:00 – 5	ESDAY T			
4:00 – 5		HURSDAY	FRIDAY	SATURDAY
) – 10:30 AM 0 – 5:30 PM	8:30 – 10:30 AM 4:00 – 5:30 PM	9:30 – 10:30
	WEDN	ESDAY +	WELCOME	
WEDNESDAY EVENING 5:00 – 7:30		In honor of ILA F istered for Listening B	ome Reception Past President Lyman (Manny) eyond Boundaries the 39 th An 27-29 Nassau Street Downstain	nual ILA Convention
	THURSD	4Y +	SESSIONS 1 -	4
	ROOM 3051	ROOM 3081	ROOM 3025	ROOM 3027
SESSION 1 30 minutes 8:00 – 8:30			Listening to Self: Tai Chi Master Charles Thackaberry Irish Tai Chi Chuan Association S/O, M	
SESSION 2 30 minutes 9:00 – 9:30	Welcome: Exciting Things Are Awaiting You: how this ILA convention is different. Charles Veenstra Helen Ralston Jennie Grau			
	9:30 – 9:42	WALKING while LISTE	NING and TALKING (12 minu	ites)
SESSION 3 48 minutes 9:42-10.30	Listening to Stories in Medicine: The Passion and The Peril Danielle Ofri Keynote		Stim·mig: A New Kind of Item For Assessing Listening In Primary School Ulrike Behrens	Listening Beyond Emotional Boundaries Lyman (Manny) Steil
	HC, N, Presentation		R, E, Presentation/Paper	C/L, S/O Presentation
	10:30 – 10:54 COFFEE B	REAK (24 minutes) In h	onor of ILA Past President Ju	di Brownell
SESSION 4 36 minutes	Talk the Way They Listen Michael Z Murphy AND	The High Cost of Empathic Listening Roberta Ray	"Checking Fit": Assuring Caring for Another's Meaning	Listening Lounge: Jetlagged? Rest, relax and listen just for fun!
10:54 – 11:30	The Moth Project: Make Me Want to Listen Sandra Bodin-Lerner E, TED-like Talk	C/L , S/O, R , Presentation/Paper	Dick Halley Jerry Catt T, Presentation/Discussion	Authors Area: Invite your favorite ILA author for a phot op or book signing
	11:30 – 11:36 V	VALKING while LISTEN	IING and TALKING (6 minutes	5)

S/O • Listening to Self/Empathy for Others

M • Movement



LISTENING BEYOND BOUNDARIES

ILA 39TH ANNUAL CONVENTION + DUBLIN, IRELAND + JUNE 20 - 23, 2018

	THURSD	AY +	SESSIONS 5	- 7	
	ROOM 3051	ROOM 3081	ROOM 3025	ROOM 3027	
SESSION 5 54 minutes 11:36 – 12:30	Care Don't Carry: The Art of Responsible Listening Elaine O'Mullane	Active Listening on Demand: In Search of the Professional Listening Competence of Dialogue Interpreters Anu Viljanmaa AND Professional Listening in a Consent-Objection Negotiation in Child Welfare Decision- Making Tuula-Ritta Välikoski	Fitzmaurice Voicework Helena Walsh	A Qualitative Look at Metacognitive Listening Strategies: What Do Students Say They Do? Laura Janusik Teri Varner	
	HC, C/L, S/O Presentation/Paper	B, HC, C/L, R, Presentation/Paper	S/O, A, Workshop	E, R, Presentation/Paper	
			of ILA Past President Sheila sed when you register online		
SESSION	Why and How		Talk is Cheap, But	Literacy Learning: Explicit	
6 60 minutes 1:36 – 2:36	Organizations Need to Listen: The Organizational Listening Project Jim Macnamara Keynote C/P, R, Presentation/Paper		Listening is Free: Free Listening with Urban Confessional Benjamin Mathes C/P, A, Workshop, Movement	Instruction of Listening Skills in Interactive Read-Alouds Donna Fogelsong – Web Presenter Laura Janusik - Interviewer AND The Great Ear: Research on Listening and Education 1982 2017 Juliana León Suárez – Web Presenter E, Webinar Interview and E, R, Webinar Presentation/Paper	
	2:36	- 2:48 SILENT WALKING -	- give it a try (12 minutes)		
SESSION 7 36 minutes 2:48 – 3:24	Listen Your Way to Project Success: How Project Management and Listening Skills Work Together to Deliver Project Results Sasja Huijts	Supporting Adults in Listening to Children and Adolescents: The Eco-Developmental Listening Model Cynthia Hazel T, E, Presentation	Listening Lounge: Jetlagged? Rest, relax and listen just for fun! Authors Area: Invite your favorite ILA author for a photo op or book signing	Tensions in Professional- Patient Relationships in The Context of Type 2 Diabetes Care Maija Peltola Pekka Isotalus HC, R, Presentation/Paper	
	B, Presentation				
	3:24 – 3:48 COFFEE	BREAK (24 Minutes) In ho	nor of ILA Past President Ph	ilip C. Tirpak	
T ◆ Theory R ◆ Research E ◆ Education		HC + Healthca C/L + Comple tening S/O + Listenin		C/P ◆ Civic/Public S ◆ Spirituality M ◆ Movement	



ILA 39TH ANNUAL CONVENTION + DUBLIN, IRELAND + JUNE 20 - 23, 2018

	THURSDAY	♦ SESSIO	N 8 - EVENI	NG
	ROOM 3051	ROOM 3081	ROOM 3025	ROOM 3027
SESSION 8 72 minutes 3:48 – 5:00	Drinking and Listening at Work: Refining Content Analysis of Listening Behaviors in Work Conversations Between Don and Roger Throughout The Mad Men Series Sherry Wien AND Listening Literature and Libations Walking tour for those registered AND paid approximately 1.5 hours following presentations Margaret Fitch-Hauser Michael Z Murphy	Listening to Assess Literacy Carol Christy AND Detecting Threat: Listening Beyond the Boundaries of Perceived Safety Deb Leiter AND Beyond the Cognitive Dimension: Listening Through a Genre-Based Approach Using Narrative Texts Graciela Arizmendi Gonzalez	Walking-With, While Listening- To: Toward A Performative Perspective on Listening Luis Sotelo Castro	Listening For And Against From Perspectives of a Listening Practitioner and a Listening Researcher Corine Jansen Avraham (Avi) Kluger
	R, A, Presentation/Paper, Interview	E, C/L, N, R, Presentation/Paper	A , S/O , Workshop, Movement	C/L, R, Interview
Evening	Listening to S	Song: A performance in honor		yne Bond
5:30 – 6:30	Room 3051 Nóirín Ní Riain, with her sons, Owen and Mícheál Ó Súilleabháin, will perform a selection of Celtic, sacred and original song, curated especially for the 39th Annual ILA Convention Nóirín & Owen are also presenting their listening research during the Friday convention sessions www.Theosony.com			on
	Complim	www.Owenandmo nentary for ILA Convention attend		uests

T + Theory

- B ◆ Business A ◆ Arts
- R ResearchA ArtsE EducationN Narrative/Listening

HC + Healthcare

C/L

Complex Listening

S/O • Listening to Self/Empathy for Others

C/P ◆ Civic/Public

- **S** Spirituality
- M Movement



LISTENING BEYOND BOUNDARIES

ILA 39TH ANNUAL CONVENTION + DUBLIN, IRELAND + JUNE 20 - 23, 2018

	ROOM 3051	ROOM 3081	ROOM 3025	ROOM 3027
5ESSION 9 90 minutes 3:00 – 9:30		8-8.30 Business Meeting Charles Veenstra 8.30-9.30 Board Meets Lower Concourse Charles Veenstra	Listening to Self: Tai Chi Master Charles Thackaberry Irish Tai Chi Chuan Association S/O, Movement	
	9:30 – 9:3		NG and LISTENING (6 minutes)	
SESSION 10 72 minutes 9:36 – 10:48	Bouncing Over Boundaries: A Workshop to Become a Better Listener Kathy O'Brien B, Workshop	Ontological Listening in Different Spaces Francine Hultgren Linda Diaconis Barbara Fowler Roxanne Morgan HC, C/L, S, Panel	Engaging in Difficult Conversations: A Mindful Approach to a Discipline of Empathic Listening in Restorative Practice Julie Lynch S/O, E, C/L Workshop	Lies, Memes, and Scurrilous Rumors: How Can We Listen in a Post- Truth Age? John Backman C/L, C/P, S, Workshop
	· ·	EE BREAK (24 minutes) I	n honor of ILA Past President D	
SESSION 11 36 minutes 11:12 - 11:48	Preparing for an Emotionally Difficult Listening Event Dick Halley AND The Layers of Listening Laura Hargraves E, C/L, TED-like talk	Metacognitive Listening Instruction: Crossing Motivation and Proficiency Boundaries with a Metacognitive Pedagogical Sequence Mary Lahman Laura Janusik Tim McKenna- Buchanan R, E, Presentation/Paper	Gang Violence Intervention and Listening: Lessons Learned: Establishing a Listening Training Curriculum at Natividad Medical Center, Salinas, California Owen Ó Súilleabháin HC, C/L, S, Presentation	Championing a Listening First Movement Pearce Godwin HC, C/L, S, <i>Presentation</i> , <i>TED-like talk</i>
			or of ILA Past President Melissa ased when you register online	Beall
SESSION 12 72 minutes 1:00-2:12	The Business Case for Listening Dana Dupuis Graham Bodie	Listening Beyond Paraphrasing Avraham (Avi) Kluger Raquel Ark	Listening Beyond the Boundaries of the Mundane: Theosony - Listening with the Ear of the Heart (St. Benedict 5 th Century) Nóirín Ní Riain	Helping People Listen Through Journalism: Introducing the Notion of "Dialogic Public Listening" Mikko Hautakangas Maija Gerlander
	HC, C/L, S, Presentation	B, C/P, HC, R, S/O , Workshop	A, S, T, Performance, Discussion	Laura Ahva AND The Role of Listening in Creating and Alleviating the Experience of Ostracism Sanna Ala-Kortesmaa C/L, C/P, HC, R, Presentation/Paper
	2:12 – 2:2	4 WALKING, while TALKI	NG and LISTENING (12 minutes	

- E Education
- N Narrative/Listening

- M
 Movement
- S/O Listening to Self/Empathy for Others



LISTENING BEYOND BOUNDARIES

ILA 39TH ANNUAL CONVENTION + DUBLIN, IRELAND + JUNE 20 - 23, 2018

	ROOM 3051	ROOM 3081	ROOM 3025	ROOM 3027
SESSION 13 36 minutes 2:24 - 3:00	Ingredients for Evaluative Listening Margarete Imhof Myriam Schlag	Gaining a "Sick Sense": Learning to Listen to Ourselves and Others in the Chronic Illness Journey	High Impact Listening Education at Middle Tennessee State University Janet McCormick	Being Listened to: No Place to Hide, Client Experience of Listening in Psychotherapy Elena Coltea Aneta Tunariu
		Annie Rappeport		
		AND		
		The Art of Availability		
		Benjamin Mathes		
	2:00 2:24 COEEE	HC, S/O, R, C/P, TED	HC, S/O, R, C/P, TED nonor of ILA Past Presiden	HC, S/O, R, Presentation/Paper
SESSION	Working Groups:	Working Groups:	Working Groups:	Working Groups: Listening in
14 60 minutes 3:24 – 4:24	Listening in Business, Research, Education, Publications, Spirituality, Healthcare	Listening in Business, Research, Education, Publications, Spirituality, Healthcare	Listening in Business, Research, Education, Publications, Spirituality, Healthcare	Business, Research, Education, Publications, Spirituality, Healthcare
	Everyone Welcome	Everyone Welcome		
		30 WALKING while TALKI	NG and LISTENING (6 minu	utes)
SESSION 15 60 minutes 4:30 – 5:30	First Conversations on Polarized Issues Pearce Godwin	When you speak, you sing! Jean François Mathieu AND	The Magic of Listening: Physical, Emotional, Cognitive, and Relational Effects of Listening	So You Want to Teach a Stand Alone Listening Course at You College/University But You Don't Know Where to Start? Teri Varner
4.30 – 3.30		At the Table: Paired Listening Across Time and Place Michael Gingerich Tom Kaden	Sheila Bentley	Melissa Beall Graham Bodie Mary Lahman Philip C. Tirpak Debra Worthington
	C/P, Workshop	A, Presentation/Discussion C/P, S, S/O, Discussion	B, HC, S/O, Workshop	E, Discussion

T ◆ Theory R ◆ Research

- B ◆ Business A ◆ Arts
- C/L
- E Education N Narrative/Listening
- HC Healthcare
- C/L Complex ListeningS/O Listening to Self/Empathy for Others
- C/P ◆ Civic/Public S ◆ Spirituality
- M Movement



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ILA 39TH ANNUAL CONVENTION + DUBLIN, IRELAND + JUNE 20 - 23, 2018

SATURDAY

SESSIONS 16 - 20

IRISH BREAKFAST 90 minutes 8:30 – 10:00

Listening, Eating and Talking for All in The Buttery	
In honor of ILA Past President Margarete Imhof	

10:00 – 10:15 WALKING while TALKING and LISTENING (15 minutes) Return to Conference Center and Registration

Next Year's Convention Location Announcement, Room 3051 Anita Dorczak

			Anita Dorczak				
	ROOM 305	1	ROOM 3081	ROOM	3025	ROOM 3027	
SESSION 16 24 minutes	Irish Harp se Sorry, this roc available to IL until next sess	m is not A members	Listening to Help Refugee School Children Succeed Donna Schiess			Listening Lounge: Jetlagged? Rest, relax and listen just for fun! AND	
10:30 – 10:54			R,, C/P, E,			Authors Area: Invite your favorite ILA author for a photo op or book signing	
	10:	54 – 11:00 WA	ALKING, while TALKING ar	<u> </u>			
SESSION 17	Making the Ir The Four Sta Listening	ish Harp:	I Know You're Listening, But Not Your Listening!	Council (Circle) W	Listening /orkshop	Getting Published: A Facilitated Discussion for Listening Scholars	
72 minutes 11:00-12:12 A, S/O, Presentation/Performance			Michael Z Murphy Daniel (Dan) Corey	Eran Halevy Nurit Halevy Graham E Margaret Margaret		Educators, Practitioners, and Those In-Between Graham Bodie Margaret Fitch-Hauser Margarete Imhof Debra Worthington	
		erformance	S/O , E , Presentation/Discussion	B, C/P, HC, S/O, R, Workshop		E, B, R, HC, Panel Discussion	
	1	2:12 – 12:18	WALKING, while TALKING	and LISTI	ENING (6 minutes)	
SESSION 18 42 minutes	Inspiring a Li Movement Helen Meldru	•			ing: onal Day of g 2018	Collaborating: Find Your Project Partners 2018	
12:18 – 1:00	Michael Ginge Tom Kaden Benjamin Mat Pearce Godw	erich hes	Kathy O'Brien	Jean Fra	nçois Mathieu	Graham Bodie	
		Put t Grab lur	Afternoon • 1:00- 6:00 Experiential Listening: Putting Listening into Practice irab lunch with your new project partner, aborator, colleague or friend and enjoy the city. City. City - 2 hours • 1:00-3: 2018/2019 New Board Lun Workshop Board Members please of on the Lower Concourt		ew Board Lunch and Vorkshop nbers please gather		
		ail Hour (cash bar) In honc cert, Aisling Connolly Har Formal Dinn	pist, In hoi	nor of ILA Past Pr ards Celebration			

Bon Voyage - see you next year in

T * TheoryB * BusinessHC * HealthcareC/P * Civic/PublicR * ResearchA * ArtsC/L * Complex ListeningS * SpiritualityE * EducationN * Narrative/ListeningS/O * Listening to Self/Empathy for OthersM * Movement



Executive Board 2017-2018

President
1st Vice-President
1st Vice-President Elect
Immediate Past President
2nd Vice-President, Membership
Secretary
Member at Large, Public Relations
Member at Large, Global
Member at Large, Special Projects
Student Member
Non-voting members
Executive Director
International Journal of Listening
Listening Post Editor
Web Editor
Listening Education Editor

Charles Veenstra Helen Ralston Anita Dorczak Kent Zimmerman John Backman Kae Van Engen Gayle Pohl Kathy O'Brien Sheila Bentley tba

Nan Johnson-Curiskis Margarete Imhof Gayle Pohl Nicole Bodin Erica Lamm

Founding Members

Any member who joined the Association during the first year and has maintained membership in the Association from that time forward shall be listed in the convention program each year as a founding member. (*deceased)

Larry L. Barker 0011 Jerald Carstens* 0014 Carolyn Coakley Hickerson* 0068 Edith Walters Cole 0033 James East* 0069 Ella Erway 0073 Mary Forestieri 0007 Corinne Geeting* 0024 William M. Gering* 0046 Warren Gore 0094 Carol Grau 0059

Joyce Donen Hirschhorn* 0010 Nanette Johnson-Curiskis 0075 Nadine Marsnik 0034 Ray McKelvy 0058 E. Lucile Nichols* 0063 Ralph G. Nichols* 0062 Terry H. Ostermeier 0035 Kenneth Paulin 0057 Richard R. Reagan 0096 Alice Ridge 0003 Arthur Robertson 0101

Dee Steil* 0200 Lyman K. "Manny" Steil 0001 Milda Steinbrecher 0031 Stanford E. Taylor 0093 Erika Vora 0030 Kittie W. Watson 0100 Harvey F. Weiss 0016 Tom Wirkus* 0171 Florence I. Wolff* 0027 Andrew Wolvin 0009

ILA Lifetime Achievement Award Winners

The ILA Lifetime Achievement Award is presented to an individual who is recognized for lifetime achievements involving the ILA and its growth and development. Winners include:

Andrew Wolvin - 2015

Lyman K. "Manny" Steil - 2012

Ralph Nichols - 2006



ILA Hall of Fame Members

The Hall of Fame Award is presented to individuals who are recognized for notable achievements involving listening in academic, business, or other settings. Selection to the Listening Hall of Fame is the highest award of the Association. Winners have contributed to the advancement of effective listening over a number of years.

William Arnold: 1992 Paul Bagwell: 1984 Larry Barker: 1984 Melissa Beall: 2008 Sheila Bentley: 2001 Bob Bohlken: 2006 Rick Bommelje: 2011 Wayne Bond: 1999 Robert Bostrom: 1991 Charles T. Brown: 1983 James I. Brown: 1980 Judi Brownell: 1995 & 2003 Carolyn Coakley-Hickerson: 1988 Sara Lundsteen: 1981 Edith Cole: 2010 Sam Duker: 1980 Ella Erway: 1984 Seth Fessenden: 1981

Margaret Fitch-Hauser: 2004 Paul Friedman: 1990 Michael Gilbert: 2011 Ethel Glenn: 2000 Harry Goldstein: 1981 Warren Gore: 2007 Carole Grau: 2010 Jennifer Grau: 2016 Dick Halley: 2012 Margarete Imhof: 2015 Laura Janusik: 2016 Nanette Johnson-Curiskis: 2009 Miriam Wilt: 1981 Nadine Marsnik: 1998 Weslynn Martin: 2005 Ralph Nichols: 1980 Michael Purdy: 1994

Paul Rankin: 1980 Alice Ridge: 1991 Charles V. Roberts: 2002 Carl Rogers: 1981 Donald Spearritt: 1989 Lyman K. (Manny) Steil: 1985 Kathy Thompson: 2006 Kittie Watson: 1988 Carl Weaver: 1983 Harvey Weiss: 1997 Wesley Wiksell: 1981 Tom Wirkus: 2011 Belle Ruth Witkin: 1993 Florence Wolff: 1986 Andrew D. Wolvin: 1985 Debra Worthington: 2017

Organizational Members

Any Regular Member who pays annual dues to the Association at the rate established by the Executive Board for organizational members shall be listed in the Convention Program for that year as an Organizational Member.

Sinclair Community College: Kent L. Zimmerman, Heidi McGrew **CUNY/Queensborough Community College:** Franca Ferrari, Heather Huggins **Brio Enterprises:**

Dana Dupuis, Tom Thompkins Kean University: Sandra Bodin-Lerner, Jack Sargent



Life Members

Any member who pays a one-time fee, or a greater fee prorated over a five-year period, shall be listed in all future convention programs as a lifetime member. An asterisk shall be placed beside the names of Lifetime Members who are deceased.

W.Clifton Adams Linda Albert Alberta Arnold William Arnold Yoshio Asano Teruko (Teri) Akita **Beverly Aweve** Emmanuel S. A. Ayee Susan Ellen Bacon Larry Barker Kimberly Batty-Herbert Melissa Beall Sheila Bentley Robert Bohlken Richard Bommelje Wayne Bond Jay Brandon Ila June Brown-Pratt Jerry Catt-Oliason Carolyn Coakley Hickerson * Edie Cole Judith Cole * Pamela Cooper Byung In Cho Daniel Corey Diana Corley Schnapp Beth Courtier Anita Dorczak Carolyn deLisser Peter deLisser George Dwyer Sakae Endo Gregory Enos Ella Erway

Margaret Fitch-Hauser James Floyd Mary Forestieri Wendy Fraser * Corrine Geeting * William Gering * Catherine Gifford Michael Gilbert Tim Gilmor Warren Gore Frances Grant Carole Grau Jennifer Grau **Michael Haller** Barnett C. Helzberg Thomas Hickerson Joyce Donen Hirschhorn* **Bill Holland** Richard Hunsaker Margarete Imhof Laura Janusik Nanette Johnson-Curiskis Mark LeBlanc Nadine Marsnik Sally McCracken Ray McKelvy Justin McKeown Murlene McKinnon Mary Ann Messano-Ciesla Robert Metke * John Murphy Michael Z Murphy Robert Neuleib Linda Wilson Nichols

E. Lucile Nichols * Ned Nichols * Ralph Nichols * Jack Nichols **Rick Nienow** Barbara Nixon Kathy O'Brien I. Warton Ong Lisa Orick-Martinez Kenneth Paulin James Pratt Sara Gayle Pyfrom * Shelby Reigstad Paul Rich Alice Ridge Charles Roberts Arthur Robertson Mailey Rohner Liz Lavallee Shifflett Dee Steil * Lyman "Manny" Steil Sandy Stein * Hiroko Suzuki Philip Tirpak Frank Thomas Charles Veenstra Rosanne Vogel Kittie Watson Harvey Weiss Gil Whiteman Florence Wolff * Andrew Wolvin Debra Worthington Ray Young



Convention Donors

We are especially grateful to our generous donors whose contributions enabled us to underwrite our invited speakers, offer student scholarships, provide artist honoraria and culturally enrich our convention experience. We hope everyone will consider donating to the ILA to support the advancement of listening in the world.

Maddy and Stephen Appell John and Shelly Benjamin Frank Borsa and Jeff Wallace Debbie Burko Robert and Gladys Carvin Laurie and Tom Georgianna Carole and Leonard Grau Stephanie and Jon Heller Linda Henrigues and Lynda Marchese Gloria Kaufman Rae and Andy Koshetz Lloyd Lederman and Family Robert and Angela Lippman Margaret MacPherson Philip Melito Robert Marcus Maura McGrath Nicholas Pavlik Thomas Pheney and Gerard Feretti Robert and Rita-Jo Preschel Angela Reforamato and Howard Soloman Carol and Arnold Rifkin Elizabeth Skavish and Michael Rubenstein Gail Spitalnik Lorraine Tucci-Quinn Joyce and Morton Vogel Gail Wasserman and Ilene Miklos Morton Weiner Mark and Jane Weiss Michael and Ella Weiss

ILA Convention Venues, Presidents, Themes

The International Listening Association has met as a body every year since its founding in 1979. On August 23-24, 1979, Lyman K. "Manny" Steil hosted the "Listening State-of-the-Art Symposium" in Minnesota. According to the letter sent to interested individuals, the meeting would serve as an opportunity to "share important information and experiences and to establish a network of professionals." Twenty-seven people met for the symposium and decided to establish the International Listening Association. The following have been locations for the annual meeting along with the presiding President and the convention theme

	Year	President	Location	ILA Convention Theme
1	1980	Lyman K. "Manny" Steil	Atlanta GA	Listening: 1980 and Beyond; Birth of the ILA
2	1981	Lyman K. "Manny" Steil	Denver CO	Rocky Mountain High
3	1982	Sally Webb	Washington DC	Washington Listens '82
4	1983	Bob Miller	St. Paul MN	
5	1984	Andrew D. Wolvin	Scottsdale AZ	The Field of Listening: Directions in the 80's
6	1985	Marguerite Lyle	Orlando FL	Building Bridges through Listening
7	1986	Larry Barker	San Diego CA	Conceptual Frontiers in Listening
8	1987	Carolyn Coakley Hickerson	New Orleans LA	Listening in an Age of High-TechHigh-Touch
9	1988	William E. Arnold	Scottsdale AZ	Listening makes a difference
10	1989	Kittie W. Watson	Atlanta GA	Listening: The Next Generation
11	1990	Ethel C. Glenn	Indianapolis IN	Centering Listening in an Oral Culture
12	1991	Wayne Bond	Jacksonville FL	Listening as an Agent for Change
13	1992	Judi Brownell	Seattle WA	A Listening Mosaic
14	1993	Michael Gilbert	Memphis TN	Listening as Empowerment
15	1994	Sheila Bentley	Boston MA	Listening An Agent for Positive Change
16	1995	Margaret Fitch-Hauser	Little Rock AR	Listening in the Natural State
17	1996	Philip Emmert	Sacramento CA	Listening: Building Foundations
18	1997	Susan Ellen Bacon	Mobile AL	Listening: Celebrate the Past, Prepare for the
				Future
19	1998	Janet Cherry	Kansas City MO	Listening: The Heart of Humanity
20	1999	Charles Roberts	Albuquerque NM	Listening Enchantment
21	2000	Harvey Weiss	Virginia Beach	The Listening Spirit
			VA	
22	2001	Dick Halley	Chicago IL	2001 An Odyssey Toward Effective Listening
23	2002	Kimberly Batty-Herbert	Scottsdale AZ	Listening: The Foundation of Community
24	2003	Melissa Beall	Stockholm	Touch the World: Listen
		5	Sweden	
25	2004	Ray McKelvy	Ft. Myers FL	Listen to Bridge the Gulf
26	2005	Barbara Nixon	Minneapolis MN	The Power of Listening
27	2006	Maria Roca	Salem OR	Listening: The Language of Peace
28	2007	Margarete Imhof	Frankfurt	Listen and Make the Connection
		•	Germany	
29	2008	Lisa Orick-Martinez	Portland ME	Listening Lights the Way



ILA Convention Venues, Presidents, Themes

	Year	President	Location	ILA Convention Theme
30	2009	Rick Bommelje	Milwaukee WI	Growing Our Listening Legacy: Treasuring the
				Past, Embracing the Present and Creating the
				Future
31	2010	Laura Janusik	Albuquerque NM	Transformational Listening: Listening To Change
32	2011	Chris Bond	Johnson City TN	Listening for a Sustainable Future
33	2012	Alan Ehrlich	Bremerton WA	We ARE Listening: Advocate, Research, Educate
34	2013	Debra Worthington	Montreal Canada	Listening: The Art, The Science, The Joie de Vivre
35	2014	Pamela Cooper	Bloomington MN	The Power of Story Sharing
36	2015	Philip Tirpak	Virginia Beach	Listening: The Key to Life
			VA	
37	2016	Kent L. Zimmerman	Tucson AZ	Listening: A Labor of Love
38	2017	Charles Veenstra	Omaha NE	Listening for Healing
39	2018	Helen Ralston	Dublin, Ireland	Listening Beyond Boundaries
40	2019	Anita Dorczak	ТВА	ТВА

Link to Listening Beyond Boundaries Program Description with Presenter and Co-Author Bios Index

To read descriptions and objectives for each Program and photos and bios for each Presenter and Co-Author click the link above.

Thank you for joining us in Dublin, Ireland

We look forward to seeing you again next year in ...