Listen to Seattle

Listen. The sounds of Seattle are coming closer! It's easy now to make out the voices of our friends and colleagues as they gather at the Edgewater for the thirteenth ILA convention.

Never has ILA had so much pre-convention activity. Two interest groups, elementary/secondary and business/consulting, have been busy all year. Both Betsy Latko (business/consulting) and Susie Berkheimer (elementary/secondary education) have planned outreach conferences in an effort to promote the teaching and practice of listening in the Seattle community. Both programs will be held at the Edgewater on the Wednesday before the convention.

The ILA Research Committee is also holding a pre-convention designed for ILA members who are new to listening research and who would like an introduction to the field. Ethel Glenn will help participants "demystify" empirical research studies, while Philip and Vicki Emmert give advice to those interested in conducting quantitative research. The program, coordinated by Margaret Fitch-Hauser, requires preregistration but no additional fee. It begins at 2:00 p.m. Wednesday afternoon.

Luncheons will be particularly enjoyable this year. Once again, past presidents will be honored for their prior and continuing commitment to ILA. Dr. Elizabeth Loftus joins us on Saturday as the keynote speaker. Her work in memory has established her as one of the most well-respected researchers in the field. On Friday Dr. Alfred Tomatis, a French scholar and founder of Tomatis International, will be our guest. Following a luncheon speech, Dr. Tomatis will present a program on his view of listening and his methods of listening improvement.

A total of nearly 120 people are participating in this year's convention! Five strong program areas (elementary/secondary, higher education, research, business/consulting, and general) ensure that regardless of your specific interests, you will always find a piece of the MOSAIC that meets your needs. There is great variety in this year's MOSAIC, including programs for "newcomers," a session sponsored by the Archives Committee, and programs of poetry, music, and dance.

As the pieces of the MOSAIC come together, several themes emerge in this year's programming. Diversity is examined from a variety of perspectives.

Highlights include: ways of promoting positive multi-cultural interactions in the classroom and workplace, theories of cultural communication and cultural influences on listening behavior, a Native-American view of the cultural myths that have hindered our country's ability to "listen" to diverse groups, as well as other topics.

Practitioners and researchers will find several important programs on listening assessment. Ethel Glenn is chairing a panel that examines the content, outcomes, and attributes of various listening assessment instruments. Manny Steil, Kittie Watson, and Robert Bostrom will discuss the purposes and uses of their respective instruments. Still (continued on page 2)

President's Perspective

I hope you had a very special holiday. Let me also wish you a belated Happy New Year. You no doubt have made a number of resolutions for the New Year. Let me encourage you to place high on that list a resolve to be active and supportive of ILA in '92. On behalf of the Executive Board members, let me also thank you for your support and involvement of ILA this past year. As we look at the world and how it has changed this past year, we see how the need for listening is crucial to that change, crucial to our relationships, and crucial to all aspects of our lives.

As we move into the thirteenth year of ILA's existence, we can look back and be proud of the growth and development ILA has experienced and be proud of the contribution and accomplishment its members have made to the field of listening. Looking ahead we also see opportunities for continued emphasis on the role of listening and its impact on change.

I have just received the midterm reports of the officers and committee chairs, and as you will see when they report in Seattle, most of their objectives have been met and much has been accomplished. And with the help of Judi Brownell and her program committee, the Elementary/Secondary Task Force (continued on page 2)
President's Perspective (continued from page 1)

And the Business and Consulting Task Force two of my main objectives will be met when the organization convenes in Seattle. I have always felt that we should use our conventions to get initial work started on planning the next year’s ILA activities. In a meeting that objective Judi Brownell, program chairperson, has helped by scheduling in the Seattle Convention program, times and rooms for committee meetings and planning sessions. Michael Gilbert, ’93 Program Chair, has agreed to come into the convention with program committee members as suggested so that they can begin planning on the ’93 convention before they leave Seattle, thus saving time, energy and even money on phone calls. If you are a committee chair or task force chair, note in the program that you have a space and a time allocated for an initial meeting to get plans for the year 92 under way.

Taking an opportunity to extend an outreach to the people of the local area where our ILA Convention meets has also been an objective of mine. I am pleased to report that this year, like last year, the Elementary/Secondary Education Task Force is presenting the educators of Seattle a Wednesday evening Pre-Convention workshop of Strategies for Teaching Listening. Susan Berkheimer and the presenters she has coordinated have been very responsive to this need.

The Business/Consulting Task Force is also presenting a Pre-Convention day of workshops for the Business and Consulting community of Seattle. From 9:00 a.m. to 3:30 p.m., Wednesday, March 4, sessions will be presented by ILA members coordinated by Betsy Latko. This is another opportunity for ILA and its members to reach out to the local people and encourage involvement in listening and ILA. Of course, the Research Interest Group will be holding its Pre-Convention seminar on Wednesday. All are encouraged to attend.

(Continued on page 3)

Listen to Seattle (continued from page 1)

Other programs report research results using these and other assessment tests. Educators will discover a number of programs that provide practical methods, resources, and plans for developing units and courses in effective listening to all levels. Sessions also address the teaching of listening across the curriculum.

In the business/consulting area, much attention is given to the role of listening in conflict management and mediation. Ethics, speaker credibility, and corporate etiquette are just a few of the other topics addressed. Consultants and trainers have a wide variety of programs from which to choose, including several intensive sessions which are scheduled in longer, two to three hour blocks. One of these examines SPECTRA’s Listener Preference Profile.

Few people have worked harder and more thoughtfully than Belle Ruth Witkin and her local arrangements committee. The feeling of northwest hospitality—from the President’s informal welcome reception to the closing banquet—is a reflection of their careful planning. See you in Seattle!

A good listener is not only popular everywhere, but after a while he knows something.

—Wilson Mizner

Edgewater Inn by February 11. The Edgewater will not give the convention rates of $90.00 City Side and $125.00 single/double for Water Side if you register after February 11. To make the hotel reservations by phone, 1-800-624-0670 is the number to use. Be sure to check your registration material for specifics on registering for the Convention.

Definitely make a resolution to attend the ILA Convention in Seattle and unlike many of your other resolutions, keep this one. Again, the Executive Board members and I wish you the very best year and much success in your listening endeavors. Happy Listening.

Wayne Bond

ILA LISTENING POST

Listening Post Deadlines
The Deadline for all Listening Post materials (includes articles, ads, photographs to appear in the next issue) is March 27, 1992.

ILA LISTENING POST
NOW ACCEPTING ADVERTISING

To provide service to ILA members and suppliers, the ILA Listening Post will accept advertising. Acceptance of all advertising will be subject to editorial approval.

1991 RATES

| Full Page | $250.00 |
| 1/2 Page  | $150.00 |
| 1/4 Page  | $75.00  |
| 1/8 Page  | $40.00  |

All ads must be camera-ready and pre-paid. Send all material and ads to JANE RHoads, Editor Reading & Study Skills Center Box 109, Wichita State University Wichita, KS 67208
Editor's Note: As a part of the membership renewal form, ILA members were asked to include information for "What's Happening," and you did! Thanks for all of the submissions. In fact, there were so many responses that some will appear in the next issue of the Post. If you haven't let us know about your recent activities, please do so in the near future.

James L. Brown has just completed the 4th edition of his Reading Text, as always including a selection about listening. This time he's used a selection drawn from the book Are You Listening? by Ralph G. Nichols and Leonard A. Stevens. He's now starting work on a 7th edition of his Efficient Reading text. This edition will, for the first time, have ten selections on listening, with ILA members prominently represented.

Barbara Perry Cichy, Chair of Fine Arts and Speech Communications Department and Associate Professor at Bismarck State College received the 1991 North Dakota Speech and Theatre Association Scholar of the Year at the annual meeting of the NDSTA in Bismarck in September, 1991.

Mary Bozik, Assoc. Professor of Communication at the University of Northern Iowa, presented two sessions on listening skills for teachers at the Educational Fair held for area teachers in Fort Dodge, Iowa. She also presented a session on listening skills for speech coaches at the annual convention of the Iowa High School Speech Association held in Des Moines.

Carole Grau retired from the New York City Public School System. Her newly formed company, Talariferro/ Grau Associates has begun presenting workshops, seminars and lectures. Carole will do a listening workshop in Puerto Rico in February and a staff development listening workshop at Frostburg State University in March.

Fran Franklin, Associate Prof. of Communication Arts, has been named to the Marquis Who's Who in American Entertainment for 1991. Franklin has spent 36 years in theatre work including acting, directing and designing. She established the first children's theatre program at the University of Arkansas at Monticello and wrote many of the scripts for production. She says, "Listening is the single most important skill for an actor as there are many more opportunities for reacting than acting."

The Conscious Ear, the translated autobiography of listening training pioneer Alfred A. Tomatis, which was edited by Billie Thompson, was released in November. Dr. Thompson, Director of Tomatis Center/Sound Listening & Learning Center, co-edited the only other book in English about Tomatis' work, About the Tomatis Method, and is working on several other translations of Tomatis' books.

In his school district Michael Z. Murphy has begun to in-service English teachers on how to improve writing skills and critical thinking by using select public speaking and listening activities. These techniques can be applied in K-12 classes. So far, the feedback has been positive.

Charles H. Swanson, Fairmont, West Virginia, has been notified of the inclusion of his name in Marquis' Who's Who in Entertainment, second edition. Presently he is directing "The Miracle Worker." Earlier this year he taught a workshop in "Teaching Critical Thinking" for the Lewis County (West Virginia) Schools.

Andy Wolvin presented the keynote speech on "The Leader as Communicator" at the annual conference of the National Cathedral Association. His article, "When Governance is Really Shared: The Multi-Constituency Senate," appears in the September-October 1991 issue of Academe.

The Speech Communication Association awarded Carolyn Coakley with the 1990 Marcella E. Oberle Award for Outstanding Teaching in Grades K-12 at its annual convention in Chicago, Illinois in November 1990 and authored an article, "Getting Acquainted Nonverbally" that appears in the Spring 1991 Speech Communication Teacher.


Mary Louise Shannon was appointed to the National Association of Humanities Executive Board. In addition she serves as a representative of the The Community Jubilee Committee to celebrate the 1492 landing of Columbus in America.


Allison Schumer is happy to report that on August 20, 1991 she began law school. She has found that, "Effective Listening is essential as are its attendant skills."

Richard Salem, a mediator in community conflict and a mediator/negotiator trainer, spent fourteen weeks in South Africa in 1991 providing training in negotiation and mediation of community conflicts for a number of non-governmental organizations.

We like to know what you've been doing! Please send short reports about your latest activities, awards and honors to: Jane Rhoads, Reading & Study Skills Center, Box 109, Wichita State University, Wichita, KS 67208.
1992 ILA Officer Nominations

President
Judi Brownell

First Vice President
Michael Gilbert

1993 Nominating Committee
Deborah Barker
Philip Emmert
Carine Feyten
Mary Louise Shannon
Kathy Wahlers

First Vice President Elect
Sheila Bentley

Judi Brownell has been an ILA member for seven years. As a very active member she has presented programs at almost every convention and summer conference. In addition, she has initiated and co-ordinated two summer conferences at Cornell University. She has served ILA as secretary in 1987, been a member of various committees: public relations (1988-1991), program (1987), research (1986-1991), textbook display (1987 & 1991). Judi received the ILA Research Award and the President’s Award in 1988. She is the author of Building Active Listening Skills and numerous articles on listening.

Judi states, "I believe listening is key to personal and professional growth, to organizational effectiveness, to healthy relationships in families, communities, and among nations. The ILA has and will continue to play an important role in promoting the study and practice of this essential human activity."

Michael Gilbert has been an ILA member for ten years. He has presented a variety of programs including several on the listening behavior of school principals. He has served on the research, site selection, public policy, program planning, and public relations committees. Michael has been active in making presentations about listening at various professional organizations. He states that he is motivated "to continue with the development of listening skills in the varied audiences served through ILA and to assist with the growth of ILA."

Sheila Bentley has been an ILA member for eight years. She has presented papers at every conference but two since joining ILA. Her major focus is the importance of improving memory and listening. Her dual role in both consulting and education gives her special insight into two major groups comprising our organization. Sheila has served as Second Vice President and Secretary, chaired the site selection and nominating committees, and served on program planning and membership committees. She states that she is motivated "to continue to offer the outstanding quality of product that we offer to our members (including)...well run conferences that supply state-of-the-art information and ideas, our
professional newsletter... (and) our developing journal." Sheila's goals include increasing membership, encouraging continuing development of the journal, re-establishing the Summer Conference, and encouraging regular regional group meetings.

Second Vice President
Margaret Fitch-Hauser

Margaret Fitch-Hauser has been a member of ILA for ten years. At the ten conferences she has attended, she has delivered seven ILA convention presentations, three of which have placed in the top three papers for the Ralph Nichols Award. In addition to several articles in the ILA Journal, Margaret is a contributing author to Bostrom's Listening Behavior: Measurement and Application. She has served on the ISIP Advisory Board for five years, the ILA nominating committee and is vice-chair of the research interest group. Margaret is active as a teacher, researcher, and a listening consultant. Margaret's goals include making ILA a clearing house for information about listening and interpersonal aspects of communication, and increasing the credibility of ILA while maintaining the supportive atmosphere which exists among all the interest areas in ILA.

Secretary
Susan Shatto Berkheimer

Susan Shatto Berkheimer has been a member of ILA since the beginning. She has attended all the conferences except the first one, including three summer conferences. She has served as program coordinator and chair of the elementary/secondary task force for two years, chaired local arrangements for the Washington conference, and served on the membership, site selection and nominating committees. Susan is the compiler of a handbook of listening lessons for teachers and has offered preconvention seminars for elementary/secondary teachers for ILA.

Member-at-Large
(Special Projects)
Alice Ridge

Alice Ridge is a founding member of ILA. She has attended nine conferences, and three summer conferences at which she has made six presentations. She has served on the program and awards committees and as secretary for the site selection committee. In 1990 Alice was honored with the ILA Hall of Fame Award. Alice has taught and attended conferences in England, Ireland, Malaysia, Singapore and Taiwan and is particularly interested in maintaining ILA as an international organization.

Nominating Committee
Deborah Barker: Deborah has been a member of ILA for seven years and has been active in presenting programs at ILA conventions, authoring chapters and journal articles on listening. She is a member of the testing and measures committee and serves as an ISIP reviewer for the Ralph Nichols Award.

Philip Emmert: Phil has been a member of ILA since 1986. He has presented several workshops and papers at ILA conventions, one of which received the Ralph Nichols Award for top paper. Phil has served as Member-at-Large, chair of the research committee and co-chair of preconvention research programs, and on the convention program committee. He serves on the Board of ISIP and as a reviewer for the Ralph Nichols award.

Carine Feyten: Carine has been a member of ILA for five years and has made several presentations at ILA conferences. She has served as chair of the international outreach task force. (continued on page 6)
Election

(continued from page 5)

Mary Louise Shannon: Mary Louise has been a member of ILA for eight years. In addition to several presentations at ILA conventions, she has served on the membership, site selection, and parade of states committees, and as Member-at-Large for two years. She was local arrangements chair for the 1991 convention.

Kathy Wahlers: Kathy has been a member of ILA for nine years. She has made several presentations at ILA conferences and is currently working on a fund-raising project for the ILA. She has served as chair of the public relations committee.

Election Procedure

The 1992 ILA nominees will be introduced at the business luncheon, after which the floor will be opened for new nominations.

If no new nominations are received, the officers will be elected by acclamation. If new nominations are received, an election will be held on Saturday morning.

If you are unable to attend the convention and wish to vote through an active member who will be in attendance, sign the proxy form, place it in a sealed envelope with the word "PROXY" and the member’s name written on the outside, enclose it in another envelope and mail it to Mary Wise, Executive Director.

PROXY

I, hereby give my proxy to vote in the election at the ILA Annual Convention held in March 1992.

Signed ____________________________

Date ____________________________

Conference Announcements

An Evening at Tillicum Village

A ferry ride on Puget Sound from Seattle to Blake Island Marine State Park...

A welcoming cup of clam nectar, as you grind the shells into the beach and look up the path at totem poles and the authentic Indian longhouse where you will spend the evening...

...massive doors with carved and painted panels—muraled walls...

The mingled aromas of alder smoke and split cedar shakes herald your savory dinner featuring salmon baked Northwest Coast Indian style...

Authentic Indian dances—carved masks—the beat of drums...

Skilled craftsmen demonstrate carving and other native crafts for you.

Tillicum—meaning "friendly"—where you are invited to spend Friday evening, March 6, in an unforgettable highlight of the 1992 convention.

Tillicum Village restaurant and the Northwest Coast Indian Cultural Center received the "1991 Best Entree" award for their baked salmon at the July 1991 "Bite of Seattle"—an annual competition by the best chefs of the Puget Sound area. The unique method of baking salmon on cedar staves over an alderwood fire was also demonstrated this year in such diverse places as Abu Dhabi, Athens, Greece, and Mozambique!

See your convention packet for a registration form for this event. It’s a winner!

Note to vegetarians: No need to miss the dinner. The same great chef will prepare an alternate selection for you.

SPECIAL PROJECT Help Wanted!

Wanted: ILA members to display their own published books, tapes, etc. at Book Exhibit Area at Seattle Convention for a bargain fee of $25.00.

Wanted: ILA members to contact book company representatives and book publishers who are their suppliers—to request they send books and materials and order sheets for the above mentioned display—a donation of $100.00 would be appreciated to be used toward sponsoring coffee breaks on convention days. Smaller amounts are acceptable and appreciated. All contributors will be listed in the program.

Please contact: Mary Louise Shannon (Special Projects)
Member-at-Large
904-264-4872
904-633-8161

The ILA member sending in the greatest number of contributors will be awarded a special prize at the convention.

Buy ILA

The Executive Board has decided that ILA members, like all good tourists, want souvenirs to bring back from trips to conventions. Also, ILA members want items for their own use and for gifts that help promote the image of ILA. And, ILA members are always interested in helping the Association increase its treasury so that we can continue to underwrite the Listening Post and the Journal.

Logo items including note pads, key rings, pencils and pens, and a few surprises will be available for purchase at certain times during the Convention in Seattle in March. Staffing problems will make it difficult to open our "boutique" all the time, but we will post a sign at the registration table letting you know when you can shop.

So, come prepared to buy one, two, or all of the promotional items. You will enjoy owning or giving them, and while our profit margin is small, ILA will add a bit to its treasury from your purchases. Call Ethel Glenn if you have any questions or suggestions.

DON’T FORGET

Feb. 11, 1992 is the deadline for hotel reservations at the conference rates! If you did not receive conference information, contact Mary Wise, ILA Executive Director.)
New Listening Post
Editor Needed

The term of our current Listening Post Editor expires at the March '92 ILA Convention. If you are interested in serving as the newsletter editor or would like to recommend someone, please contact Wayne Bond immediately. (Home: 201/783-6093 or Office: 201/893-5214)

Membership Committee Reaches Out to Missing Members

The Membership Committee continues to attempt to strengthen ILA membership by reaching out to members who have disappeared from our membership directory in the past year. Each member whose name was in the 1990 directory, but not in the 1991 directory will receive a personal letter from a member of the committee letting the former member know how much we miss them and want them back. It is troublesome to note that 100 names are absent from the new directory that were there before! If you know of someone who has fallen by the wayside, give them a call or drop them a note inviting them to come back.

On a cheerier note, it is great to see the growing list of names of new members who have joined us this fall. Welcome to all of you! Each new member should receive a personal letter of greeting from the membership committee. New members are reminded to inform Mary Wise of the name of the person who should be credited with their joining ILA so that the recruiting member can receive credit in our contest. Also, Mary Wise will be sending each new member a note requesting information on how the member learned of ILA. We’re glad to see the new column in Listening Post called MEMBERSHIP UPDATE. Be sure to send any changes of address to Jane Rhoads, Editor, so that we can all keep in touch. The column also keeps you informed about how many new members we have.

A special thanks to all of you who continue to be “Voices for ILA” as you spread the word about our great organization. Those chairing the Pre-Conference meetings deserve a special thanks in that your contacts with particular interest groups will, no doubt, gain new members. As chair of Hospitality, Belle Ruth Witkin is also reaching many new people. The New York Region Conference conducted by the folks in New York and New Jersey is also a valuable public relations event.

Review of
The Conscious Ear
by Alfred A. Tomatis
Published by Station Hill Press, February, 1992
Reviewed by Debra Kovach

What drives a man to single-mindedly pursue one subject for a lifetime? To educate himself in many and disparate fields—medicine, engineering, psychology, and linguistics among others—and then apply all his knowledge and energies to the mysteries of a subject such as listening? In his newly translated autobiography, The Conscious Ear, My Life of Transformation Through Listening (Barrytown, New York: Station Hill Press, 1992), Alfred A. Tomatis, French physician, psychologist and educator, elegantly describes his compulsions and interests and where they have led him. Musing about his own dogged persistence, Tomatis says, “Everything that happens has a meaning. In the same way as everything has significance for the person who wants to listen well, everything has meaning for the person who wants to understand well.” Once ridiculed as a radical, he is now internationally known for his discoveries about listening and his unique listening training program called the Tomatis Method.

From the opening pages of his autobiography, Tomatis reveals to us a life unusual for its relentless past and rich in its discoveries. As he described being discarded in a trash basket seconds after his premature birth, then rescued by his grandmother, we glimpse the beginnings of a compulsion that will, decades later, benefit people all over the world. That near disastrous start set the stage for Tomatis’ exhaustive look at human listening. Describing intrauterine hearing as the most fundamental of his investigations, he continues today to be absorbed by it and its implications. He says, “The more I think about it, the more I am inclined to believe that the circumstances surrounding my birth provided my driving force. As a premature baby, I had to make extraordinary efforts just in order to survive; from the start I had to vehemently and repeatedly register my desire to live. Since then simple existence has, for me, been indissolubly linked to a generous and almost permanent investment of energy.” From his first professional studies of opera singers who had lost the ability to sing and factory workers who had lost the ability to hear to his more recent specialized work with dyslexics, stutterers, and autistic, Tomatis brings the same fierce and tireless energy he demonstrated in his youth. Lucky for us! What he has discovered about the role of the ear offers new hope to those whose language, learning, and behavioral problems stem from an un- or under-developed listening ability, an ability that perhaps they are not even aware of and certainly one which they have not seriously considered correcting or enhancing. He vividly demonstrates in this book that both the desire to listen and the functional ability to do so are important.

(continued on page 8)
Membership Up-Date

Review (continued from page 7)

The science Tomatis pioneered, A.P.P. (Audio-Psycho-Phonology), and the method and technology he developed, the Tomatis Method and Electronic Ear, work to revitalize the whole self, thus enhancing human potential. Tomatis claims that "a normalization of the listening function should bring with it, by restoring the desire to communicate with the environment, a more harmonious relationship with one's family and social milieu."

Dr. Jean Houston, actress, psychologist, and author of Mind Games, Life Force and The Possible Human, praises The Conscious Ear as, "...itself an adventure in consciousness. Written with passion and precision, it is the story of a man who has pushed back the borders of human capacities, an artist and scientist of the possible, who reveals to us gifts and latencies we never knew we had. What Tomatis has done with sound and hearing is virtually a Copernican revolution in the understanding of what our human condition can be."

A modern-day Renaissance man, Alfred Tomatis has led a life filled with unusual people and events. Through it all he has maintained profound understanding both of the ear and of himself as chaser of connections. Connections between the ear and voice, between listening and language, between listening and learning, between mother and child in the womb—all contribute to his personal view of a world with intimate bonds between oneself, those about us, and indeed the world around us.

New York Region ILA Meets April 25, 1992

The New York Region of ILA will hold its annual Spring Conference at Montclair State College, April 25, 1992 from 9:30 a.m. to 2:30 p.m. The program theme is The Role of Listening in Negotiations. If you wish further information about the days activities, contact Wayne Bond, Department of Speech/Theatre, Montclair State College, Upper Montclair, NJ 07043 or phone Home: 201/783-6093 or School: 201/893-5214.

The Membership Committee wishes to welcome those members who have joined ILA since the last directory was published.

New Members

Claire Barnes
Asst. Manager—Patient Accounting
730 K Street
Davis CA 95616

Darren Bialek
104 Hollywood Ave.
Fairfield NJ 07004

Shirley Brackett
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Dearborn MI 48126

Diane DiResta
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